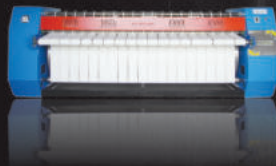




N A G A R J U N
INTERNATIONAL TRADING COMPANY

We Grow Together...

18
YEARS



AN ISO 9001 : 2015 CERTIFIED COMPANY

2023

INDUSTRIAL WASHING, FINISHING EQUIPMENTS & POWER LAUNDRY MACHINERIES



we grow together



STARFISH INDIA
LAUNDRY MACHINES PRIVATE LIMITED



NAGARJUN
INTERNATIONAL TRADING COMPANY

We Grow Together...

Laundry Projects

SFP1 500

Steam Ironing of
500 Clothes



500 Pcs



8 Hours



SVIT 53 x 2 Nos



SSMAX 4

SFP2 100

Perc Dry Cleaning of
100Kgs or 200 Clothes



100 Kgs



8 Hours



SMAD 8



SVIT 53 SS MAX 2

SFP3 100

Hydro Carbon Dry Cleaning of
100Kgs or 200 Clothes



100 Kgs



8 Hours



SMHC 8



STD MEO 10



SVIT 53
SS MAX 2

SFP4 125

Wet Cleaning of 125 Kgs
or 300 Clothes



125 Kgs



8 Hours



STWP 12



SDHP 10



SVIT 53
SS MAX 2

SFP5 200

Wet Cleaning of 200 Kgs
or 500 Clothes



200 Kgs



8 Hours



SLWX 9



SLTD 9



SVIT 53 x 2
SS MAX 4



SLWXD 9

SFP6 125

Wet Cleaning of 125 Kgs
or 300 Clothes



125 Kgs



8 Hours



SWXD 10



SVIT 53
SS MAX 2

SFP7 225

Wet Cleaning of 225 Kgs
or 500 Clothes



150 Kgs



8 Hours



SVIT 53 x 2
SS MAX 4



STW 30



SDH 15



STD ME 15

SFP8 250

Wet Cleaning of 250 Kgs
or 600 Clothes



250 Kgs



8 Hours



SWX 25



STD ME 15



SVIT 53 x 2
SS MAX 4

SFP9 250/500

Saree Polishing 250 Kgs
or 500 Clothes



250 Kgs
/500 Clothes



8 Hours



SSPSG 1600



SVIT 53
SS MAX 2

Laundry Projects

SFP10 250/100

Wet Cleaning of 250 Kgs or 600 Clothes/
Perc Dry Cleaning of 100Kgs or 200 Clothes



250 Kgs
/100 Kgs



8 Hours



SWX 25



STDME 30



SMAD 8



SVIT 53 x 2
SSMAX 4

SFP11 300

Wet Cleaning of 300 Kgs or 750 Clothes



300 Kgs



8 Hours



SWX 30



STDME 30



SVIT 53 x 2
SSMAX 4



SCBPE 52

SFP12 300/100

Wet Cleaning of 300 Kgs or 750 Clothes/
Hydro Carbon Dry Cleaning of
100 Kgs or 200 Clothes



300 Kgs/
100 Kgs



8 Hours



SWX 30



STDMG 30



SVIT 53 x 2
SSMAX 4



SMHC 8

SFP13 500

Wet Cleaning of 500 Kgs or 1250 Clothes



500 Kgs



8 Hours



SWX 52



STDMG 50



SVIT 53 x 4
SSMAX 4 x 2



SCBPE 52

SFP14 500/100

Wet Cleaning of 500 Kgs or 1250 Clothes/
Perc Dry Cleaning of 100Kgs or 200 Clothes



500 Kgs/100 Kgs



8 Hours



SCBPE 52



SWX 52



STDMG 50



SVIT 53 x 2
SSMAX 4



SMAD 8

SFP15 1000

Wet Cleaning of 1000 Kgs or 2500 Clothes



1000 Kgs



8 Hours



SWX 52



STDMG 50
STDMG 30



STW 50



SDH 30



SVIT 53 x 4
SSMAX 4 x 2



SCBPE 52



SFWE8 3000



After Sales SERVICE PLAN

We Have Three Type Of Service Plan To Suit Your Budget & Full Fill Your Service Needs

After sales service plan

After-sales support is crucial for any business, especially in the laundry industry, where it can make or break the success of a laundry business. Recognizing this challenge, STARFISH introduced its after-sales service support plan system in 2018. We are proud to be the first and only laundry machine manufacturing company to offer such a valuable service to our clients based on their technical skills and experience, all at an affordable cost.

Our goal is to reduce the initial investment cost of our customers while ensuring they can utilize their skills and knowledge to the fullest. Our service plans have created a service awareness revolution in the industry, offering three types of service plans to suit your budget and fulfil all your service needs. You can purchase your required product at a competitive price, with the assurance that STARFISH will support you every step of the way.

Service Support

Once a customer purchases a laundry machine, they require practical support from the company. To address this need, STARFISH has introduced various service plans to support customers in the after-sales stage. These plans are based on the customer's experience and technical skills in the industry.

STARFISH values the customer's expertise, and the service plans encourage online support services to resolve problems quickly and reduce breakdown durations. The company understands that providing practical support to customers is crucial, and it strives to offer comprehensive service plans that cater to the varying needs of its customers. STARFISH's service plans are as follows,

BABY CARE PLAN:

The Premium service plan we offer to new entrepreneurs and those starting a laundry business in our accessible service locations is our top priority. This plan is called "**BABY CARE**" which emphasizes the importance of providing exceptional support for the machinery, just as a mother would care for her new-born baby. We understand that new laundry units, in-house laundries and those from other business fields starting in this industry require extra attention and support.

By selecting this plan, customers can be confident they will receive the best possible service for the plan's duration. Our service-oriented approach starts from the moment of purchase. It continues throughout the entire service support system, allowing customers to focus on their business operations without worrying about breakdowns or other issues. This plan provides excellent value for the amount paid and reflects our commitment to providing the highest quality service to our customers.

CHILD CARE PLAN:




We offer a priority service plan for existing and experienced entrepreneurs starting new laundry businesses throughout India. This service plan is called "**CHILD CARE**," which means that we support the machines like a mother caring for her grown child. This plan offers a reasonable duration of support as per the service plan.

If customers have moderate knowledge and are experienced employees in the laundry business, we suggest purchasing machines under this plan. Utilizing their expertise will allow them to reduce initial costs and breakdown time. With this plan, customers can also benefit from online service support from STARFISH's experts to address and resolve any complaints.

ADULT CARE PLAN:

Here is our service plan for established laundry business owners and suppliers of laundry machines across India. In this plan, we offer "**ADULT CARE**", which means we provide the necessary support for our customers, like how a mother takes care of her adult children. This includes major requirements based on the service plan. Suppose a customer is already an expert in the laundry business or supplies machines to their clients and has a service team. In that case, we recommend purchasing the machinery under this plan.

By doing so, they can run their business without any minor or major dependencies towards the manufacturer, which reduces their initial investment cost. You can utilize your experience and knowledge to operate the machines. If you need any support, we will stand by you and offer the necessary assistance according to the service plan. When you choose STARFISH machines, we've got your back when it comes to support.

Supported By	 Baby Care	 Child Care	 Adult Care
Installation	Free*	Free*	Chargeable
Phone Call	Free For 9 Months	Free For 6 Months	Free For 3 Months
Video Call	Free For 9 Months	Free For 6 Months	Free For 3 Months
Onsite Service	Free For 9 Months	Free For 6 Months	Chargeable
Conveyance & Accommodation	Free For 9 Months	Chargeable	Chargeable
Electrical Spare Warranty	9 Months	6 Months	3 Months
Man Day Charges	Free For 9 Months*	Free For 6 Months*	Chargeable
Maximum Resolving Time	1 To 2 Working Days*	1 To 3 Working Days*	2 To 4 Working Days*
Manufacturing Defects	24 Months	24 Months	12 Months
Transit insurance	Free	Free	Chargeable

* Conditions Apply

Note : For more details please refer the complete detail service plan sheet | Motor and heater will not be cover under warranty

With our service plans, we go above and beyond to exceed your expectations. And don't worry if you're currently using achines from another brand, our STARFISH AMC PLANS have got you covered with customized support based on your selected plan.

“Prevention is better than cure...”

AMC: The **Annual Maintenance Contract**, the yearly fee for repairs, is crucial in smoothly operating any technology-dependent business. A minor disruption can trigger a chain reaction, impacting the entire system. Rather than reacting to issues after they arise, consider entering into an annual maintenance contract with your machine supplier. This enables customers to benefit from a comprehensive maintenance program, including access to emergency breakdown support and repairs. Here are several reasons why an AMC for your machine is essential:



- One common misconception about AMCs is their perceived costliness. However, an AMC proves to be a prudent investment when considering the expenses associated with breakdown repairs and the subsequent production losses. Businesses can achieve greater returns on their investments by significantly reducing machine downtime.

- Machines represent substantial capital investments, and naturally, businesses expect optimal performance and longevity from their equipment. Through an AMC, your machine will undergo thorough reviews, enabling the identification and resolution of critical issues before they escalate into major problems. Consequently, you can have peace of mind knowing that your operations will continue at their peak efficiency.

- Juggling numerous tasks and responsibilities can be challenging, especially when finding reliable partners to assist you. With an AMC, you can have a dedicated service partner who deeply understands your processes and systems. This proximity ensures prompt resolution of any issues, helping you maintain uninterrupted production.

- In an unexpected breakdown, your AMC partner will swiftly respond with top-notch support. A proactive damage control team will spring into action, facilitating a speedy recovery and minimising the impact on your operations.

- Technicians deployed to your shop floor or machine will stay up-to-date with the intricacies of your processes, supported by relevant data. Consequently, you won't need to allocate valuable work hours for technician orientation, preventing disruptions to your maintenance processes. With an AMC in place, you can expect your production facility to operate smoothly, with maintenance activities conducted concurrently.

- Beyond the scope of routine maintenance, an expert team of engineers can provide valuable insights to enhance your production goals. These experts can use their knowledge of common issues in your facility, backed by data and industry experience, to equip you with the critical information necessary to achieve your machines' production targets.

From the CEO'S desk

STARFISH is more than just a laundry equipment manufacturer. It is a community of people who share a common vision: "We Grow Together". We believe in creating value for our customers, our company and our society as a whole.

We are passionate about understanding our customers and their needs. We work closely with them to analyze their market potential and provide them with the best solutions for their laundry business. We don't just sell machines, we build relationships.

We are proud of our high-quality products, which are designed to meet the highest standards of reliability and performance. We follow strict ISO protocols and constantly innovate to improve our machines and services. We know how important it is for our customers to offer uninterrupted laundry service to their clients, and we want to help them achieve that.

That's why we offer service plans and on-site services along with AMC. We want to ensure that our customers can run their business smoothly and hassle-free. We want to see them grow and succeed with STARFISH.

STARFISH is not just a brand, it is a family. Join us today and discover the difference.



we grow together

SARAVANAKUMAR MARIMUTHU

FOUNDER AND CEO,



STARFISH INDIA
LAUNDRY MACHINES PRIVATE LIMITED



NAGARJUN
INTERNATIONAL TRADING COMPANY

We Grow Together...



THANK YOU ALL

Post your Google Review 



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Note: Due to continuous improvement the company reserves the right to change the specification and model without prior notice



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